Wiltshire Council Where everybody matters

AGENDA

Meeting:	Health Select Committee
Place:	Committee Rooms A-C, Monkton Park Offices, Chippenham
	SN15 1ER
Date:	Thursday 30 May 2013
Time:	<u>10.30 am</u>

Please direct any enquiries on this Agenda to Sam Bath, of Democratic Services, County Hall, Bythesea Road, Trowbridge, direct line (01225) 718211 or email <u>sam.bath@wiltshire.gov.uk</u>

Press enquiries to Communications on direct lines (01225) 713114/713115.

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Membership:

Cllr Chris Caswill Cllr Christine Crisp Cllr Mary Douglas Cllr Peter Hutton Cllr Bob Jones MBE Cllr Helena McKeown Cllr John Noeken Cllr Jeff Osborn Cllr Sheila Parker Cllr Nina Phillips Cllr Pip Ridout Cllr Ricky Rogers

Substitutes:

Cllr Pat Aves Cllr Mary Champion Cllr Dennis Drewett Cllr Sue Evans Cllr Russell Hawker Cllr Julian Johnson Cllr Gordon King Cllr John Knight Cllr Ian McLennan Cllr Helen Osborn Cllr Mark Packard

<u>PART I</u>

Items to be considered whilst the meeting is open to the public

1 <u>Membership</u>

2 Apologies

3 Election of Chairman

To elect a Chairman for the ensuing year.

4 Election of Vice Chairman

To elect a Vice Chairman for the ensuing year.

5 Committee Membership - stakeholders

The previous Committee included the following non-voting stakeholder representation:

- Advisor on social inclusion for older people (Brian Warwick)
- Wiltshire and Swindon Users' Network (Linda Griffiths or Dorothy Roberts)
- Wiltshire Involvement Network (Phil Matthews) NOTE: This organisation ceased to exist as at 1 April 2013.

Following the changes to the health and social care system, the Committee may wish to consider stakeholder membership of the Committee. Members are also able to invite appropriate representatives to consider specific activities or projects as they arise.

6 <u>Minutes of the Previous Meeting (Pages 1 - 14)</u>

To approve and sign the minutes of the meeting held on 14 March 2013.

7 Declarations of Interest

To receive any declarations of pecuniary and non-pecuniary interests or dispensations granted by the Standards Committee.

8 Chairman's announcements

9 **Public Participation**

The Council welcomes contributions from members of the public.

Statements

If you would like to make a statement at this meeting on any item on this agenda, please register to do so at least 10 minutes prior to the meeting. Up to

3 speakers are permitted to speak for up to 3 minutes each on any agenda item. Please contact the officer named above for any further clarification.

<u>Questions</u>

To receive any questions from members of the public or members of the Council received in accordance with the constitution. Those wishing to ask questions are required to give notice of any such questions in writing to the officer named above no later than **5pm** on **Wednesday 22 May 2013**. Please contact the officer named on the first page of this agenda for further advice. Questions may be asked without notice if the Chairman decides that the matter is urgent.

Details of any questions received will be circulated to Committee members prior to the meeting and made available at the meeting and on the Council's website.

10 Mid Staffordshire NHS Foundation Trust Public Enquiry (Francis Report)

The final report of the Mid Staffordshire NHS Foundation Trust Public Enquiry, chaired by Robert Francis QC, was published on 6 February 2013. The report considered the evidence of over 250 witnesses, over a million pages of documentary evidence and put forward 290 recommendations.

Whilst the report attributed accountability for the failures at Stafford Hospital to the Trust Board, it also pointed to the systematic failure of a wide range of national and local bodies to respond to the concerns raised about patient care. The report says,

'…that at every level there was a failure to communicate known concerns adequately to others and to take sufficient action to protect patients' safety and wellbeing from the risks arising from those concerns.'

Chapter 6 of the report relates to patient and public involvement and scrutiny. The inquiry took evidence from councillors and senior officers with responsibility for health scrutiny in Staffordshire. The report goes into some detail in its observations and a number of the recommendations made relate directly to overview and scrutiny.

Members are asked to note that it is intended to bring a report to the next meeting of the Committee, which will look specifically at the implications for overview and scrutiny arising from the Francis Report. The report will set out the key messages arising from the Francis Report and consider the relevant recommendations to enable the Committee to identify any areas for development for health overview and scrutiny in Wiltshire.

11 **Royal United Hospital - Inspection Update** (Pages 15 - 44)

Members may have seen reports in the local media and be aware that the Care Quality Commission (CQC) made an unannounced inspection at the Royal United Hospital (RUH) in February 2013.

The CQC looked at two different parts of the hospital, the older people's wards and the day surgery unit. It found that the RUH was not meeting the required standard in the following four categories:

- Respecting and involving people who use services
- Care and welfare of people who use services
- Cooperating with other providers
- Records.

The CQC has provided the following comment.

'Following inspection at the RUH Bath in early February the Trust sent an action plan to CQC outlining how the trust intends to achieve compliance with the areas of concern identified in our inspection report. CQC have accepted the action plan and will return to the hospital to check compliance again when the dates in the action plan have passed. The inspection will be unannounced so we are unable to confirm when the inspection will occur.

'The inspection in February was a responsive inspection following local information raised with CQC raising concerns about the manner in which patients had been discharged during a period of 'black alert' in January. Upon arrival at the hospital the scope of the inspection was extended to review the care of patients accommodated in 'escalation' areas at the hospital. Shortly after the inspection we were informed that the Trust had stopped using the day surgery unit (DSU) as an escalation area. Due to continued high levels of urgent admissions the trust was unable to maintain that position. We have been in touch with the trust since the inspection and been informed of the immediate actions taken by the trust to ensure care quality and safety had been improved for patients accommodated in the DSU.'

Both the CQC inspection report and the RUH action plan in response to the report are attached. Members are asked to note these reports. The Committee will be kept informed of developments and a further update provided following the CQC follow-up inspection.

12 SWAN Advocacy

Members will recall that Cllr Jane Scott, Leader of the Council, referred to SWAN Advocacy at full Council as the organisation that provides advocacy services on behalf of the Council. SWAN Advocacy is in the process of preparing a funding application for the second stage of a Big Lottery Fund application. This is to fund a specialist dementia advocacy service throughout the county to complement the work undertaken as part of their contract with Wiltshire Council; a successful application will result in over £350,000 over 4 years.

As part of the application, SWAN Advocacy have undertaken consultations with

a range of stakeholders. They would now like to seek the views of the Committee; they would also like to quote the meeting as part of their evidence in the application. Irene Kohler, Chair of SWAN Advocacy, will deliver a presentation and answer members' questions.

13 Work Programme

The Overview and Scrutiny Management Committee is due to meet on 23 May, after the publication of this agenda. The Management Committee will consider the recommendations of the previous Council in respect of legacy items for the work programme of this Committee. Should they be accepted, the legacy items for the Health Select Committee will comprise the following topics:

Торіс	Notes
Clinical Commissioning Group (CCG) via task group	Review performance of CCG and local groups against priorities in Strategic Plan 2013/2014, including effectiveness of public engagement and mechanisms to deal with conflicts of interest during commissioning.
Transfer to Care via task group	Review proposed protocol, policy documents and project results, and consider any resulting financial challenges.
Avon and Wiltshire Mental Health Partnership (AWP) via task group	Consider review of services to Wiltshire residents
Continence Services via task group	Review of services.
Air Quality (joint with Environment Select Committee) via task group	Review the implementation of the Air Quality strategic objectives and actions plan, and the effectiveness of Council Services working together to ensure that respective service contributions are embedded within service delivery plans. To consider 'cause and effect'.
NHS 111 service via rapid scrutiny	Investigate impact of implementation of 111 service (please see note below*)
Joint Strategic Assessment Adults Safeguarding Annual Report Continuing Health Care Cardiovascular Services	The Committee to receive reports/updates

*NHS 111 service (rapid scrutiny)

At the last meeting of the Committee, concerns were raised about the performance of the NHS 111 service and particularly its impact on the ambulance service. As a result it was agreed that a rapid scrutiny exercise should be conducted into the NHS 111 service but, due to the imminence of the local elections, that it should be added to the legacy items for the Committee. It was subsequently agreed that there was sufficient time to conduct the exercise before the elections. It was then established that the BANES and Wiltshire Clinical Commissioning Groups (CCG) had decided to delay the start of the 24/7 cover for the service and were due to meet to consider a number of options in relation to the provision of the service by Harmoni. It was considered inappropriate to undertake a rapid scrutiny at that time and the Committee wrote to Harmoni urging it to work with the CCG to ensure that it delivers a high level of service for Wiltshire residents and that patient safety is paramount.

The Committee is asked to consider the legacy items and any additional topics, including those arising from the overview and scrutiny induction event on 16 May, for inclusion in the forward work programme.

14 Urgent Items

To consider any other items of business that the Chairman agrees to consider as a matter of urgency.

15 Date of Next Meeting

The next meeting of the Health Select Committee will be on 02 July 2013.

<u>PART II</u>

Items during whose consideration it is recommended that the public should be excluded because of the liklihood that exempt information would be disclosed

NONE